

NEWSLETTER



Member & Chapter Services Committee

June 2018

APCO 2018
August 5-8 | Las Vegas, NV



WHAT HAPPENS HERE DEFINITELY DOESN'T STAY HERE

[APCO 2018](#) offers four days of educational sessions and special events, paired with two full days of exhibits that will provide you with knowledge and skills you WILL take home with you.

Our career advancement opportunities and professional development sessions have been hand-selected by your peers and endorsed by top industry leaders. APCO 2018 offers more continuing education than any other event of its kind.

SESSION TRACKS



Frontline
Telecommunicator



Leadership
Development



Communications
Center Management



Emergency Preparedness,
Response &
Situational Awareness



Radio & Wireless
Communications
Technologies



NG9-1-1 &
Emerging Technologies



Cutting Edge Issues
& Hot Topics



NEW!
Cybersecurity for
Public Safety Communications



Industry Products
& Tools

Check out the full list of education offered at APCO 2018
www.apco2018.org/education.

To register and for more information, visit www.apco2018.org.

Membership Information

Member Type	6/1/2017	6/1/2018
Associate	2,732	2,744
Full Member	5,214	4,867
Full Group Members	5,496	5,918
Online Group Members	14,701	16,252
Commercial	624	561
Commercial Group Members	202	146
Total Number of Members	28,969	30,488
Total Number of Group Agencies	854	998
Commercial Group	38	33

APCO Institute Schedule and Upcoming APCO Institute Courses



Where Public Safety Turns to Learn

The APCO Institute offers a variety of certification and CDE courses online and at agencies around the country. All are taught by the Institute's adjunct instructor corps, who bring a wealth of real-world experience to the classroom. See what [live courses](#) are coming to your area. Or, view the upcoming [online course](#) listing. For more information, [contact](#) the Institute.

2018 Reminders



ORDER YOUR APCO 2018 T-SHIRT SHIRTS WILL NOT BE FOR SALE AT THE CONFERENCE

Order Deadline Is July 2

You can place your orders now until July 2. Conference attendees can save on shipping by entering the code APCO2018 in the shopping cart. You will pick up your orders at the registration booth at APCO 2018.

www.apco2018.org/about/conference-t-shirts

Please note, shirts and other APCO merchandise will not be available for purchase onsite this year.

2018 Upcoming APCO Webinars



- **June 27, 2018:** *Getting Text-to-911 Right: Implementation, Recording and Quality Assurance Best Practices*
- **July 19, 2018:** *Mentoring in the Comm Center: From Fledgling to High Flyer*
- **September 20, 2018:** *Setting Goals: A Goal Without a Plan Is Just a Wish!*
- **November 15, 2018:** *Time Management: Plan Ahead or Fall Behind!*

registration and more information at: <https://www.apcointl.org/webinars>

Cost: **FREE** for members (\$59 for non-members)

2018 Announcement Corner



October 31-November 1, 2018
Pittsburgh, PA.

This event brings telecommunicators, trainers, PSAP managers, vendors, representatives from the FCC and FirstNet, government officials, along with other industry leaders to discuss technologies that are on the horizon and address the challenges of the ever-changing landscape of public safety communications.

See: <https://techforum.apcointl.org/>

June 2018

2018 Missouri Communications Conference

Missouri Public Safety Communications Conference

September 10-12

Oasis Hotel & Convention Center, Springfield, MO



CALL FOR PAPERS OPEN

DEADLINE: June 29, 2018 @ 1700

2018 APCO Montana Chapter Conference



The 2018 Montana APCO Conference

at
Hilton Garden Inn
in
Bozeman Montana.



October 31st - November 2nd.

2018 CPRA (Southern CA Chapter) Annual Vendor Exhibition



Mark your calendars now for Thursday, October 25th, from 8:30 AM to 2:00 PM,
at Quiet Cannon, 901 Via San Clemente, Montebello, CA 90640.

This is the premier event in Southern California drawing public safety managers, technicians, and operators to see the latest in technology, associated products, and systems from over 50 vendors featuring radio and technical products, PSAP and operations, as well as test and service equipment.

Exhibitors, be sure to book your space now as this event sells out early.

See the information at www.cpra.org

Contact commercial2@cpra.org with questions

As always, the exhibition is free to attend and includes lunch.

See you in October!!!

2018 APCO Atlantic Chapter Conference And Expo

SAVE THE DATE

2018 APCO ATLANTIC CHAPTER CONFERENCE



Mystic Marriott Hotel & Spa
625 North Road
Groton, CT 06340

October 15, 2018 – October 17, 2018

Tammy Wright Conference Chair
twright@berlinpd.org
860-839-0502

2018 APCO ATLANTIC CHAPTER CONFERENCE



Standing United for Public Safety

Call for Papers

2018 APCO Atlantic Chapter Conference and Exposition

This Call for Papers invites APCO members, trainers, business professionals, industry associates, and educators to submit a written proposal for development of an educational program, workshop, or panel discussion for the 2018 APCO Atlantic Chapter Conference and Exposition. The Atlantic Chapter covers the states of Connecticut, Massachusetts, Maine, New Hampshire, New Jersey, New York, Rhode Island, and Vermont. Presentation proposals should be of interest to public safety communications professionals and should not be product or brand specific. This is an educational and networking event for public safety communications professionals and technicians who support their work to explore the most critical issues affecting the 9-1-1 industry.

For additional information such as Presenter's Fact Sheet, Presenter's Guideline and Registration go to

http://apco-atlantic.org/conference_forms/call_for_papers.pdf or

Questions concerning program should be directed to the conference Program Chair:

Richard C. Boettcher – email: rboettcher@dddids.com

Telephone: 978-685-0276

Cell Phone: 978-807-6460

2018 APCO Mid-Eastern Fall Training Conference

SAVE THE DATES!

2018 Mid-Eastern APCO

Fall Training Conference

Thursday, October 18 – Friday, October 19, 2018

The Grand Hotel

2100 Baltimore Avenue

Ocean City, Maryland



2018 APCO / NENA Illinois Conference and Training

**Illinois Public Safety Telecommunications Association (IPSTA)
34th Annual Conference & Training**



November 4th – 7th, 2018

Crowne Plaza Hotel
3000 S Dirksen Parkway
Springfield, IL 62703



More Information to Follow at www.911conference.org

Ohio NENA/APCO Joint Conference

April 14, 2019 - April 17, 2019

OHIO 9-1-1... RACING TO THE FINISH

Registration is just \$100 for 3 full days of education, networking, and vendor show...With special room rates.



Visit www.ohioapco.org or www.ohionena.org
More information and details coming soon...



Committee Members and Chapter Assignments

NAME	CHAPTER ASSIGNMENT	EMAIL ADDRESS
Diamond, David – Group Leader	Group Leader	djosephdiamond@comcast.net
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From the Member and Chapter Services Committee

Dear APCO Officers and Members,

The Member and Chapter Services Committee (MCSC) supports the membership at the chapter level by building relationships with chapter leaders. Each MCSC member is assigned to represent Chapters and throughout the year they maintain information flow with the chapter leaders. We are here to keep APCO members informed of association policies, governance guidelines, and other APCO programs. Just as important, we push issues from the local level to the APCO leadership level. We work for the people and strive to make sure you receive all that you can from your APCO membership.

MCSC members work diligently to get program questions or information out to the local chapters, gather the needed feedback, and get answers back to the APCO organization. We share information about programs, training, and initiatives supported by APCO International as well as upcoming events through the monthly MCSC e-Newsletter.

MCSC works to build relationships among chapter leaders through training classes and webinars hosted during the year. We also assist the APCO organization staff to provide chapter leader training and workshops at the annual conference. But, we need your help to make these things happen. You can assist us by:

- Keeping your Chapter officer list up-to-date with APCO headquarters.
- Submitting information about upcoming events or programs in your Chapter for the e-Newsletter.
- Keeping the contact information of your MCSC representative handy so if you have questions or need anything you can call on us to help.
- Participating in chapter officer calls, webinars, and training so that you are up-to-date with the current information.
- Letting your MCSC representative know who to contact in order to get information about your chapter if the President of your Chapter is not the primary contact person..
- Looking for the monthly e-Newsletter and providing us with feedback through your chapter.

We are very fortunate to have members on the MCSC who support APCO and are willing to volunteer their time to make sure that APCO can meet its vision to strengthen our communities by empowering and educating public safety communications professionals. As a committee, we look forward to continuing to work with you!

Sincerely,

Member and Chapter Services Committee